

# Constituent Services

## Ntawv Teev Lus Tseeb

### Constituent Services Office yog dab tsi?

Nyob rau lub Plaub Hlis Ntuj xyoo 2007, Pawg Thawj Coj Saib Kev Kawm (Board of Education) tau tsim lub Constituent Services Office (CSO), qhov Chaw ua Haujlwm Pab Tib Neeg. CSO pab tswj thiab xyuas kev pab rau cov neeg ua muaj lus tsis txaus siab los yog thov kev pab li tau teev tseg nyob rau hauv Pawg Thawj Coj Saib Kev Kawm tsab cai tswj thiab cov kev cai.

### Lub hom phiaj yog dab tsi?

Constituent Services lub hom phiaj yog los pab daws teeb meem, teb tej kev tsis txaus siab, thiab teb tej lus nug uas mus txog Pawg Thawj Coj Saib Kev Kawm kom sai li sai tau. Qhov kev pab daws teeb meem no yog ib qho yuav pab kom peb ua haujlwm zoo zuj zu mus.

### Leej twg yog tus constituent?

Txhua tus tib neeg nyob hauv Fresno Unified koog tsev kawm ntawv uas tau muaj kev sawv cev los ntawm Pawg Thawj Coj Saib Kev Kawm los cov neeg tau txais kev kawm ntawv los ntawm lub district. Cov constituent yog cov tub ntxhais kawm ntawv, cov niam txiv, cov saib xyuas, cov neeg ua haujlwm, thiab cov neeg zej zog.

### Txoj txheem txheej yog li cas?

Xav txhawb kom cov tub ntxhais kawm ntawv, cov niam txiv, thiab cov saib xyuas mus nrog cov thawj xib fwb tham txog kev tsis txaus siab ua ntej hu tuaj rau Constituent Services.

Yog cov neeg ua haujlwm muaj lus nug los yog muaj kev tsis txaus siab, xav txhawb kom mus xyuas cov cai tsim raws qauv teev rau daim ntawv cog lus ua haujlwm ua ntej hu mus thov kev pab ntawm Constituent Services.

### Yog xav paub ntxiv yuav nug leej twg?

Tiv tauj cov neeg ua haujlwm nram no:

- Ivan Flores, Ombudsperson
- Xee D. Yang, Manager III
- Teresa Plascencia, Executive Director

### Saib-lb-Muag

Constituent Services teb cov kev tsis txaus siab thiab cov lus nug los ntawm cov niam txiv, cov saib xyuas, cov neeg ua haujlwm, thiab neeg zej zog raws lis nram no:

- Cov ntaub ntawv pej xeeb thov raws cai (Public Records Act Request)
- Cov lus tsis txaus siab rau cov neeg ua haujlwm
- Thov ntaub ntawv/kev pab
- Lwm yam kev txhawj xeeb
- Kev kawm ntawv tshwj xeeb (Special Education)
- Kev tsis txaus siab rau txoj cai Williams Act
- Kev Tsis Txaus Siab Raws Qauv (Uniform Complaint Procedures)
- Tsab cai Title IX

Fresno Unified School District pab 73,000 tus tub ntxhais kawm ntawv nyob rau 106 lub tsev kawm ntawv.

[www.fresnounified.org](http://www.fresnounified.org)

### TIV TAUJ:

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